

FAQ – PC Media Remote

Q. How do I switch from running one application to another, like changing from Windows Media Player to iTunes?

A. Press and hold the “Mode” button (bottom left button) until the light next to it changes.

No light – Windows Media Player

Green light – iTunes for Windows

Orange light – WinDVD

Orange & Green light – DVD Player for the Mac

Q. How come my PC Media Remote doesn't work?

A. Check these things:

- Pair the Remote with its USB Adapter (the Adapter snaps into the rear of the Presenter PLUS)
 - Plug the USB Adapter into an available USB port on your computer
 - On the USB Adapter, press and hold the button marked “Link” until the red light on the Adapter comes on
 - On the Presenter PLUS, press and hold both the Menu/Slides button and the Volume Down button at the same time
 - The red light on the USB Adapter will blink, indicating that the Presenter and its USB Adapter are paired
- Make sure the battery is good
 - Switch modes a few times. If you see the Mode indicator light illuminate, the battery is good. If you don't, replace the battery.
- Make sure the USB receiver is plugged into a working USB port on your computer. Usually your computer will make a sound indicating the adapter has been inserted correctly, but otherwise:
 - If your port is horizontal or parallel to the floor, the white Link light on the Receiver should point up
 - If your port is vertical or perpendicular to the floor, the white Link light on the remote should face away from you
- Make sure the Remote and its Receiver are paired (see User Manual for instructions on pairing)
- Make sure the application you are trying to control is in the foreground of Windows. If you are in doubt, click on the program with your mouse.

Q. How far away from my computer can I use it?

A. You can use your PC Media Remote up to 100 feet from your computer. As it uses advanced RF technology, you've got this extended range AND you don't have to point it at your computer for it to work. Most obstructions between you

and your computer should not interfere with the signal, either. So you can listen to your music, watch your videos and play your DVDs in comfort.

Q. In iTunes, can I use the Remote to watch movies?

A. Yes. The Play/Pause, Next Chapter, Previous Chapter, and Stop buttons work with movies in iTunes for Windows.

Q. Can more than one Remote operate in the same area, like in a school?

A. Yes, there should be no problems with one Remote interfering with another. Should this happen, simply re-sync one of the Remotes with its USB Adapter; they will be paired on a completely different frequency.

Q. I accidentally hit a wrong key and now the orientation of my screen is wrong. What do I do?

A. Press and hold CTRL-ALT and the either the Up, Down, Left or Right arrow keys. The correct key depends on which way their screen got changed in the first place.

CTRL-ALT-Up – right side up

CTRL-ALT-Down – 180 degrees

CTRL-ALT-Right – 90 degrees

CTRL-ALT-Left – 270 degrees